



Luxy Pet Hotel

Purring Paws Welcome!



OWNER INFORMATION			
First Name:		Last Name:	
Address:		City:	State: Zip:
Cell Phone: (.....)		Work Phone: (.....)	
Email:			
How did you hear about us?			
Emergency Contact:		I authorize the individuals above to pick up my pet from Luxy Pet Hotel.	
Full Name:		Relationship:	Cell Phone: (.....)
Hotel Name:	Check In date:		Check out date:
Luxy Pet Hotel Accommodation ()		Sharing the same room ()	
Reservation Channel: () Agency () Online () Call Center			

PET'S INFORMATION			
Pet's Name:		Female ()	Male ()
Breed:		Weight:	Color:
Age:	Birthdate: / /	Microchip #	
Check where appropriate:	Neutered ()	Not Neutered ()	* Please have your Vaccination Card with you.

REQUIRED VACCINES	
* Rabies - required (1 or 3 years) * FVCRP – required yearly * Internal and External Parasites - required every 3 months * Internal Parasites required every month and External Parasites - required every 3 months	ATTENTION PLEASE! We are a high-capacity boarding facility. Therefore; All vaccinations must be updated at least 15 days before the check-in date. It is the pet owner's responsibility to keep vaccines up-to-date. Pets whose vaccination period has expired will not be accepted or will be done by our Veterinarian and will be charged to the pet owner.

If your pet is exempt from certain vaccines for medical purposes, we require a letter sent by the pet's primary veterinarian stating the reasons why. The exemption letter must be sent with the Hospital letterhead and doctor's signature before check-in. For the safety of your pet, ALL CATS MUST BE IN A CARRIER.

PET PROFILE		
* Has your cat ever attended a daycare or boarding facility in the past?	Yes ()	No ()
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* Is your cat litter box trained?	Yes ()	No ()
* Does your cat have any sensitive areas on his/her body?	Yes ()	No ()
If yes, where?		
* Where is your cat's favorite petting spots?	Yes ()	No ()
* Is your cat an escape artist? If yes, please explain:		
* Please check all answers that describes your cat's personality: () Timid () Outgoing () Affectionate () Friendly () Independent () Playful () Submissive () May Bite () Hides () Lunges		
* Please check all answers that describe your cat's attributes: () Meow's excessively () Likes to scratch () Fears Noises () Verbally Sensitive () Separation Anxiety () Low Activity Level () Medium Activity Level () High Activity Level () Other:		
* Please provide any additional information necessary that was not covered above:		

MEDICAL HISTORY	
* Has your cat been ill in the last 30 days?	Yes () No ()
* Is your cat displaying any symptoms such as coughing, sneezing, or upset	Yes () No ()
* Does your cat have any previous or current injuries or health concerns?	Yes () No ()
If yes, please explain:	
* Does your dog have or is prone to any of the following?	
Arthritis	Diabetes
Allergies	Ear/Eye Infections
Hot Spots	Stress Related Diarrhea (colitis)
Other	Hearth Disease:
* Has your cat ever had or is prone to seizures?	Yes () No ()
If yes, how often?	
When was the most recent seizure?	
* Does your cat have any food allergies? Yes No	
If yes, please explain:	
* How does your cat react to having their nails clipped?	
* Please provide any additional information necessary that was not covered above:	

VETERINARIAN INFORMATION	
Veterinarian's Full Name:	Cell Phone #

FEEDING INFORMATION	
* Is your pet a picky eater? () Yes () No	* Does your pet have any food allergies? () Yes () No
If yes, please explain:	If yes, please explain:

* Type of Food or Brand Name:			
** Please bring pets food pre-measured per feeding (AM & PM) in Ziploc bags or containers labeled with his/her name			
Please describe how much & how you feed your pet:		*Proplan and Royal Canin brand foods are served in our facility.	
A.M.		P.M.	
* If your pet requires additional feedings or lunch, please let our front-desk staff know.			
WE STRONGLY RECOMMEND BRINGING YOUR PETS FOOD FROM HOME. CHANGING YOUR CATS DIET MAY CAUSE PROBLEMS.			
ON-SITE VETERINARY SERVICE PROVIDER			
Our partner Olympos Veterinary Clinic team is dedicated to the care of pets and is at your service whenever needed.			
CLINICAL EXAMINATION CONTROL HOURS - NIRVANA COSMOPOLITAN. Tuesday - Friday: 13:00 - 15:00 Sundays: CLOSED			
Appointment service is provided for our other hotels if needed. Dolce Vita and ME			
Our Business Partner and Authorized Veterinary Clinic: Olympos Veterinary Clinic - Yeşilbahçe mh. Sevgi Apt. NO:3/2 Muratpaşa, Antalya - 02423130000			
ADDITIONAL SERVICES WHILE BOARDING			
Our additional services are offered to make your pets stay even more pleasurable while they board with us. You can choose to add any of the additional services described below to your pets stay. Caty Daycare & Private Spa options will customize the four (2-3) times your pet will be taken out during the day to either group-play or one-on-one time with a staff member depending which one is chosen. To join Caty daycare, each pet must pass a temperament test first. Caty Daycare & Private Spa includes time in the large field. You can get information about our Additional Services and their fees from the Luxy Pet Hotel Reception.			
RESORT HOURS OF OPERATION			
Our facility runs the same 365 days a year. When our reception desk is closed to the public on Sunday's and major holidays, our internal routine never changes. Our kennel staff is dedicated to caring for our furry guests year-round. We are a flood-proof facility with 3 massive generators in case of power loss. We chose special Ozon cleaning method and provide 100% fresh air and are equipped with UV lights to help eliminate any airborne bacteria. All hygiene controls and practices are carried out under the supervision of the veterinarian. We have a kennel technician and property security manager during the night time.			
CATY DAYCARE PICK UP/DROP OFF HOURS:		Open	Close
LATE DAYCARE PICK UPS Our doors close promptly at 8:30pm Monday through Friday and 21:00pm on Saturdays.		Monday – Friday	08:30 21:00
*Late pick-ups are subject to a charge if you cannot pick-up your pet, they will automatically board overnight.		Saturday - Sunday	09:00 20:30
BOARDING CHECK IN/CHECK OUT HOURS:		Open	Close
AFTERNOON BOARDING CHECK-OUTS		Monday – Friday	08:30 21:00
* Our resort works just like a human hotel, we have guests scheduled to check-in after one departs.		Saturday - Sunday	09:00 20:30
Check in at 14:00 – Check out at 12: 00			
HOTEL POLICIES			
To board or use any services offered at Luxy Pet Hotel:			
(1) Enrollment form must be fully filled out & submitted			
(2) Current proof of vaccination records from pet's veterinarian (copies of signed papers)			
(3) Policies & agreement must be signed			
Lobby Etiquette			
For the safety of you and your pet, it is mandatory that all pets be on a leash when on our property. Our Pet Hotel staff are constantly walking pets through Luxy Pet Hotel reception area throughout the day so please be mindful. If you use a retractable leash or long lead – please keep it locked on the shortest setting with your pet close by your side at all times. If your pet is owner protective, dog aggressive, or needs special handling - please give us a call before entering the facility so we can clear Luxy Pet Hotel reception area. We follow certain protocols when it comes to pets who require a more controlled environment.			
Attention Please!			
- All dogs must be leashed & All cats must be in carrier			
- Please maintain space from other Pets/Clients			
- Please refrain from introducing Pets in reception area			
- You can walk with your pet on a leash only on designated walking paths.			
- You can spend time with your pet and swim in the sea only at the Luxy Pet Beach. In both cases, your dog must be on a leash.			
- It is not appropriate to be with your pet in the pool areas and where food/beverage is served. You can ask us for help if needed.			
- We kindly ask you to choose the designated areas for your pet's toilet needs and to provide the necessary cleaning.			
- Any possible damage caused by the pet is the responsibility of the pet owner and the damage will be compensated.			
- Our Day Care - Pet Sitter Service is free up to 1 hour, after 1 hour it is 5€ per hour for each of our lovely friends.			
- Dog/Cat Stroller service is available and its rent is 10€ per day.			
ALL DOGS MUST BE LEASHED ALL CATS MUST BE IN A CARRIER NO EXCEPTIONS			
* The routinely reported food and water service is included in the nightly accommodation fee. (Proplan or Royal Canin)			
* For a cat staying at our in guest hotel rooms, wire crates will be provided upon your request.			
Do you want one?	Yes ()	No ()	
* For a cat staying at in our guest hotel rooms, cat litter box and sand will be provided upon your request.			
Do you want them?	Yes ()	No ()	
* VAT is included in posted prices.			
* The business has the right to revise and change all price and service contents unilaterally and independently.			
We kindly ask you to tell us your suggestions for solutions to behavioral problems that may arise during your absence.			
Name & Surname	Signature	Date	